

What is iGO e-App?

iGO e-App is an intelligent fillable form with carrier specific rules embedded. It enables you to electronically complete and process 100% in Good Order applications. It also improves your productivity so you can sell more insurance.

What are the key features for iGO e-App?

- **NEW!** Intuitive User Interface - Improved Navigation and Workflow, Dynamic Alerts and Statuses, & Graphical Indicators
- **NEW!** Quick Access to Start a New Client or View All Existing Cases
- **NEW!** Sharing and Transfer Feature for Cases
- **NEW!** Enhanced Product Search Capabilities
- **NEW!** Consistent Look & Feel Across All Platform Applications
- **NEW!** iGO e-App Integration with AgencyWorks AMS
- **NEW!** Multi-Carrier Quotes - Generate Quotes for Multiple Carriers within One Integrated User Interface & Seamlessly flow Information from Quote to iGO e-App
- View / Print filled complete or incomplete forms at any time
- SAVE and UPDATE as many times as you like
- Print & wet sign to match your selling styles
- Customizable e-Signature (Click-Wrap & Digital Pad)
- Electronic submission

What are the key benefits for iGO e-App?

- **NEW!** Speeds access to start a case and view an existing case
- **NEW!** Simplifies the tailoring of output to meet clients' needs through improved collaboration
- **NEW!** Allows you to enter quote data once and generate multiple carrier quotes
- **NEW!** Eliminates need to work in multiple environments via iGO e-App integration with AgencyWorks
- **NEW!** LifePipe™ (Term Quote) users can now auto-populate iGO e-App, eliminating the re-keying of data
- Reduce cycle time and get paid faster!
- Write more premium!
- Go Paperless with "iGO Green" and save on imaging, gas, and postage costs!
- Deliver forms that are **100%** legible and **in Good Order**
- Trim 10-14 days after client signature to speed processing and sell 25% more!
- Improve the consumer experience!

How do I register for a username and password?

Registering for a username and password is simple! All you have to do is fill in some basic information about yourself and answer a few security questions. As soon as you submit your form, an email is automatically sent to you with your username and a hyperlink for you to set up your password.

How do I get trained to use iGO e-App?

All training materials, including videos, product collateral, a list of frequently asked questions, and iPipeline's iGO e-App Support phone number and email address can be found at: <http://training.ipipeline.com/>

In addition, trainings are held via WebEx and Teleconference every Tuesday and Thursday from 3:00 - 4:00 pm ET. To register, go to: <http://www.ipipeline.com/contact/igoRequest.php>

How do I access iGO e-App?

There are 3 ways to access the iGO e-App.

1. On your distributor Web Site, you will see an iGO e-App banner. This will allow you to view a demo, login or register for a username and password.
2. At the Forms Engine, you will notice another access point.
3. Our Term Quote Engine now integrates with the iGO e-App. An additional feature you will see in the Quote Engine's Profile Page is the ability to customize your view to run quotes for iGO e-App carriers only. By viewing the results page, you will notice the green iGO e-App button. Selecting the button, your client's information will be pulled from the Quote Engine and populated throughout the carrier application of your choice.

What tools do I need on my computer?

Browser Compatibility:

IE 6 & up

Bandwidth:

High-speed Internet Connection

Hardware Requirements:

Any standard operating system

System Requirements:

System requires browser;

Adobe Reader version 6 or higher;

Do not have 3rd party cookies & popups blocked

What do the visual cues within the iGO e-App mean?

There are 4 main visual cues used within the iGO e-App:

1. If you type the information in right within the e-Application, we will turn the respective **FIELD FROM YELLOW TO WHITE**.
2. A **RED QUESTION MARK** underneath a particular section, points out that you have made a mistake and that you eventually need to come back and fix it.
3. A **GREEN CHECKMARK** lets you know that a section is filled out correctly.
4. A **GOLD STAR** indicates that your application is in 100% good order.

The image displays three sequential screenshots of the iGO e-App interface for a 'Perisse, Sage' application, illustrating visual cues:

- Left Screenshot:** Shows the 'Proposed Insured' section with a red question mark icon in the navigation tree. A yellow box highlights the 'Social Security #' field with the label 'Yellow Highlighted Field'. A red box highlights the red question mark icon with the label 'Red Question Mark'.
- Middle Screenshot:** Shows the same section after correction. A green checkmark icon is visible in the navigation tree. A blue box highlights the 'Social Security #' field, which is now white, with the label 'White Corrected Field'. A green box highlights the green checkmark icon with the label 'Green Checkmark'.
- Right Screenshot:** Shows the 'Validate and Lock Data' screen. A gold star icon is visible in the navigation tree. A yellow box highlights the gold star icon with the label 'Gold Star'. The screen displays a congratulatory message: 'Congratulations! Your application is complete and In Good Order'.

iPipeline
 750 Springdale Drive, Suite 100
 Exton, PA 19341
Phone: 800.758.0824
Email: sales@ipipeline.com
Web Site: www.iPipeline.com

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